



OWNER'S MANUAL

GREE AIR CONDITIONERS

Thank you for choosing GREE air conditioners. For proper operation, please read this owner's manual carefully before operating the unit and save it for future reference.





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This symbol indicates items that should not be attempted or are prohibited.



Thank you for choosing GREE air conditioner, please read this owner's manual carefully before operating the unit and store it for future reference. The figures in this manual may be different with the material objects, please refer to the material objects for reference.



Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.



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| ※ Working temperatur | e range | |
|----------------------|-----------------------|------------------------|
| | Indoor side DB/WB(°F) | Outdoor side DB/WB(°F) |
| Maximum cooling | 115/84 | 115/82 |
| Minimum cooling | 61/52 | 41/- |
| Maximum heating | 86/ | 86/73 |
| Minimum heating | 41/ | 5/1.4 |

The operating temperature range (outdoor temperature) for cooling unit is 41~ 1 1 5 °F; for cooling and heating unit is 5~ 1 1 5 °F .

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Names and functions of each part









Operation of wireless remote control

★ Lock

Press +and - buttons simultaneously to lock or unlock the keyboard. If the remote controller is locked, the icon in will be displayed, in which case, press any button, the icon will flicker three times. If the keyboard is unlocked, the icon will disappear.

★ Swing up and down function

- 1. Press swing up and down button for more than 2s,the main unit will swing up and down, release the button, the unit will stop swinging and the present position of the louver will be maintained
- 2. Under swing mode, when it is switched from off to → , if the button is pressed 2s later, → status will switch to off.

★Switching between Fahrenheit and Centigrade

With the unit off, press MODE and - buttons simultaneously to switch between $^\circ\!\!C$ $\,$ and $\,^\circ\!\!F.$

★Defrost Function

It indicates: the unit will be under defrost status after starting this function by remote control. If unit is turned off by remote control, the unit will not stop defrosting until it is finished. If mode is switched by remote control, the new mode won't be carried out until defrosting finished.

Defrost function on or off: If remote control is off, press mode button and X-FAN button simultaneously can start or cancel defrost function. If the unit is under defrost mode, remote control will display H1.If switch to heat mode, remote control will display H1, which flickers for 5s. In order to cancel H1 display, press +/- button, you will find setting temp. displayed.

After remote control is powered off, the new defrost function will be defaulted to be closed.

Changing batteries and notices

Fig.1

- 1. Slightly press , in the direction of the arrow to push the back cover. (As show in fig.1)
- 2. Remove the old batteries. (As show in fig.1)
- 3. Insert two new AAA1.5V batteries, and pay attention to the polarity. (As show in fig.2)
- $4. \ \,$ Attach the back cover of wireless remote control. (As show in fig.2)

★ NOTE:

- When changing the batteries, do not reuse old batteries, otherwise, it can cause the malfunction of the wireless remote control.
- If the wireless remote control will not be used for a prolonged period of time, remove the batteries to avoid damage.
- It should be placed at where is 1m away from the TV set or stereo equipment.
- If the wireless remote control wil not operate properly, please remove the batteries for 30s and reinsert, if it still will not operate, replace the batteries.
 Fig. 2

Manual Operation





| Clean and care |
|--|
| Check before use |
| ① Be sure that nothing obstructs the air outlet and intake vents. |
| 2 Check that the ground wire is properly connected. |
| 3 Check that new batterieshave been installed in the remote control. |
| ④ Check that the installation stand of the outdoor unit is in good condition and property anchored. If damaged, |
| please contact the service center. |
| |
| |
| Maintain after use |
| ① Turn main power off. |
| ② Clean the filter and indoor and outdoor units. |
| ③ Clear dust and obstructions from the outdoor unit. |
| 4 Repaint any corrosion spots on the outdoor unit to prevent it from spreading. |
| ⑤ Cover the outdoor unit to avoid rain water from entering. |
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Troubleshooting /ľ CAUTION Don't attempt to repair the air conditioner by yourself, it can cause an electric shock or fire. Please check the following items before asking for repair, it can save your time and money. Event Troubleshooting Unit does not operate immediately when the • Once the air conditioner is stopped, it will air conditioner is restarted. not operate in approximately 3minutes to Waiting protect itself. There is unusual smell blowing from the outlet • The unit has no peculiar smell by itself. If has after operation is started. that is due to the smell accumulated in the ambient. • Solution method: Cleaning the filter. If problem persists, clean the air conditioner. Sound of water flow can be heard during • The sound is due to refrigerant flowing the operation. through the system if is not considered malfunction. In COOL mode, sometimes a mist sand is • When the indoor temperature and humidity emitted from the air outlet vent. are very high, this phenomenon would happen. This is caused by the room air is swiftly cooled down. After running for a while, (***** indoor temperature and humidity will fall down, the mist will fade away. Creaking noise can be heard when start or • This is caused by the deformation of plastic stop the unit. due to the changes of temperature.

| Troubleshooting | |
|---|--|
| Event | Troubleshooting |
| The unit can not run. | Has the power been shut down? Is power plug loose? Is the circuit protection device tripped off or not? Is voltage higher or lower? (Tested by professionals) Is the TIMER correctly used? |
| Cooling(Heating) efficiency is not good. | Is Temp. setting suitable? Are the inlet and outlet vents obstructed? Is filter dirty? Are the windows and doors closed? Did Fan speed is set at low speed? Is there any heat sources in the room? |
| Wireless remote control is not available. | The unit is interfered by abnormal or frequent functions switchover occasionally the controller cannot operate. At this time, you need to pull out of the plug, and reinsert it. Is it in its receiving range? Or obstructed? To check the voltage in wireless remote control inside is charged, otherwise to replace the batteries. Whether the wireless remote control is damaged. |
| If water leakage in the room. | The air humidity is on the high side. Condensing water over flowed. The connection position of indoor unit drainage pipe is loosed. |
| If water leakage in outdoor unit. | When the unit is running in COOL mode, the pipe and connection of pipe would be condensed due to the water cooled down. When the unit is running in Auto Defrosting mode the ice thawed and flowed out. When the unit is running in HEAT mode, the water adhered on heat exchanger dripped off. |
| Noise from indoor unit is emitted. | The sound of fan or compressor relay is switching on or off. When the defrosting is started or stop running, it will sound. That is due to the refrigerant flowed to the reverse direction. |

Troubleshooting

| Event | Troubleshooting |
|--|--|
| Indoor unit cannot deliver air. | In HEAT mode, when the temperature of indoor heat exchanger is very low, that will stop deliver air in order to prevent cool air. (Within 2min) In HEAT mode, when the outdoor temperature is low or high humidity, there are much frost be formed on the outdoor heat exchanger, that the unit will automatically defrost, indoor unit stop blowing air for 3-12min. During the defrosting, there is water flowing out or vapor be produced. In dehumidifying mode, sometimes indoor fan will stop, in order to avoid condensing water be vaporized again, restrain temperature rising. |
| Moisture on air outlet vent. | If unit is running under the high humidity for a long time, the moisture will be condensed on the air outlet grill and drip off. |
| | |
| Immediately stop all c contact the installing | operations and unplug the unit, contractor in following situations. |
| III There is harsh sound during operation The terrible odors emitted during operation Water is leaking in the room. Air switch or protection switch often breat Carelessy splash water or something into There is an abnormal heat in power supp and power plug. | n. on. iks. o unit. oly cord |

| Notices for installation |
|---|
| Important Notices Installation work must be done by qualified personnel according to the local rules and this manual. Before installating, please contact with local authorized maintenance center, if unit is not installed by the authorized maintenance center, the malfunction may not solved, due to discommodious contacts. When removing the unit to the other place, please firstly contact with the authorized Maintenance Center in the local area. |
| Basic Requirements For Installation Position |
| Install in the following place may cause malfunction. If it is unavoidable contact with service center please: Place where strong heat sources, vapors, flammable gas or volatile objuct are emitted. Place where high-frequency waves are generated by radio equipment, welders and medical equipment. Place where a lot of salinities such as coast exists. Place where the oil (machine oil) is contained in the air. Place where a sulfured gas such as the hot spring zones is generated. Other place with special circumstance. |
| Indoor Unit Installation Position Selection |
| The air inlet and outlet vent should be far from the obstruction, make sure that the air can be blown through the whole room. Select a position where the condensing water can be easily drained out, and the place is easily connected for outdoor unit. Select a location where the children can not reach. Can select the place where is strong enough to withstand the full weight and vibration of the unit. And will not increase the noise. Be sure to leave enough space to allow access for routine maintenance. The height of the installed location should be 98.4 in. or more from the floor. Select a place about 1m or more away from TVset or any other electric appliances. Select a place where the filter can be easily taken out. Make sure that the indoor unit installation should accord with installation dimension diagram requirements. Do not use the unit in the immediate surroundings of a laundry a bath a shower or a swimming pool. |
| Outdoor Unit Installation Position Selection 1. Select a location from which noise and outflow air emitted by unit will not inconvenience neighbors, animals, plants. 2. Select a location where there should be sufficient ventilation. 3. Select a location where there should be no obstructions cover the inlet and outlet vent. 4. The location should be able to withstand the full weight and vibration of the outdoor unit and permit safe installation. 5. Select a dry place, but do not expose under the direct sunlight or strong wind. 6. Make sure that the outdoor unit installation dimension should accord with installation dimension diagram, convenient for maintenance, repair. 7. The height difference of connecting the tubing within 16.4 ft., the length of connecting the tubing within 32.8 ft 8. Select a place where it is out of reach for the children. |

Notices for installation

Safety Requirements For Electric Appliances

- The power supply should be used the rated voltage and AC exclusive circuit, the power cable diameter should be satisfied.
- 2. Don't drag the power cable emphatically.
- It should be reliably earthed, the installation work should be operated by the professional. The air switch must have the functions of magnetic tripping and heat tripping, in order to protect the short circuit and overloading.
- 4. The minimum distance from the unit and combustive surface is 4.9 ft..
- 5. The appliance shall be installed in accordance with national wiring regulations.
- 6. An all-pole disconnection switch having a contact separation of at least 0.12 in. in all poles should be connected in fixed wiring.

Note:

- Make sure that the Live wire or Zero line as well as the earth wire in the family power socket can not be wrong connected, there should be reliable and no short circuit in the diagram.
- wrong connection may cause fire.

Grounding requirements

- 1. Air conditioner is type I electric appliance, thus please do conduct reliable earthing measure.
- The yellow-green two-color wire in air conditioner is earthing wire and cannot be used for other propose. It cannot be cut off and be fix it by screw, otherwise it would cause electric shock.
- 3. The earth resistance should accord to the National Criterion.
- 4. The user power must offer the reliable earthing terminal. Please don't connect the earthing wire with the following place:
 - 1) Tap water pipe. 2) Gas pipe. 3) Contamination pipe.
 - (4) Other places that professional personnel consider them unreliable.
- 5. The model and rating values for fuses according the silk print on fuse cover or related PCB board.

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|--------|----|---|
| ()T | no | I |
| | | |

- 1. The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- 2. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 3. Children should be supervised that they do not play with the appliance.



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Install indoor unit

NOTE:

When connecting the electric wire if the wire length is not enough, please contact with the authorized service shop to buy a exclusive electric wire that is long enough and the joint on the wire are not allowed.

- The electric wiring must be correctly connected, wrong connection may cause spare parts malfunction.
- Tighten the terminal screw in order to prevent loose.
- After tighten the screw, slight pull the wire and confirm whether is it firm or not.
- If the earth wire is wrong connection, that may cause electric shock.
- The cover plate must be fixed, and tighten the connection wire, if it is poor installed, that the dust, moisture may enter in or the connection terminal will be affected by outside force, and will cause fire or electric shock.







Check after installation and test operation

| Check after | installation |
|--|--|
| Items to be checked | Possible malfunction |
| Has it been fixed firmly? | The unit may drop, shake or emit noise. |
| Have you done the refrigerant leakage test? | It may cause insufficient cooling(heating) capacity |
| Is heat insulation sufficient? | It may cause condensation and dripping. |
| Is water drainage well? | It may cause condensation and dripping. |
| Is the voltage in accordance with the rated voltage marked on the nameplate? | It may cause electric malfunction or damage the part. |
| Is the electric wiring and piping connection installed correctly and securely? | It may cause electric malfunction or damage the part. |
| Has the unit been connected to a secure earth connection? | It may cause electrical leakage. |
| Is the power cord specified? | It may cause electric malfunction or damage the part. |
| Is the inlet and outlet been covered? | It may cause insufficient cooling(heating) capacity. |
| Has the length of connection pipes and refrigerant capacity been recorded? | The refrigerant capacity is not accurate. |

Test Operation

 $1. \ {\rm Before \ test \ operation}$

- $\left(1\right)$ Do not switch on power before installation is finished completely.
- $\left(2\right)$ Electric wiring must be connected correctly and securely.
- $\left(3\right)$ Cut-off valves of the connection pipes should be opened.
- (4) All the impurities such as scraps and thrums must be cleared from the unit.

 $2.\,{\rm Test}$ operation method

- $(1)\,{\rm Switch}$ on power, press "ON/OFF" button on the wireless remote control to start the operation.
- (2) Press MODE button, to select the COOL, HEAT (Cooling only unit is not available), FAN to check whether the operation is normal or not.

Malfunction Tab

| NAME OF MAILUNCTON | Display of doubl e | | Display of lamp | |
|--|----------------------------|----------------|-----------------|----------------|
| | eight code | Runni ng lamp | Coolin g lamp | Heating lam |
| Refrigerant system high pressure protection | E1 | blink 1 time | | |
| Anti-freezing protection | E2 | blink 2 times | | |
| Compressor exhaust high temperature protection | E4 | blink 4 times | | |
| AC over-current protection | E5 | blink 5 times | | |
| Communication failure between indoor unit and outdoor unit | E6 | blink 6 times | | |
| Anti-high temperature protection | E8 | blink 8 times | | |
| No feedback of indoor fan motor | H6 | blink 11 times | | |
| Jumper cap malfunction protection | C5 | blink 15 times | | |
| ndoor ambient sensor open or short circuit | F1 | | blink 1 time | |
| ndoor tube sensor open or short circuit | F2 | | blink 2 times | |
| Outdoor ambient sensor open or short circuit | F3 | | blink 3 times | |
| Dutdoor tube sensor open or short circuit | F4 | | blink 4 times | |
| Exhaust sensor open or short circuit | F5 | | blink 5 times | |
| Over load limit / drop frequency | F6 | | blink 6 times | |
| Over current limit / drop frequency | F8 | | blink 8 times | |
| High exhaust temperature limit / drop frequency | F9 | | blink 9 times | |
| Over voltage protection for PN | PH | | blink 11 times | |
| AC current detect circuit malfunction | U5 | | blink 13 times | |
| Compressor reverse protection | U4 | | blink 14 times | |
| Over compressor phase current protection | P5 | | blink 15 times | |
| nlet tube sensor malfunction | b5 | | blink 19 times | 1 |
| Outdoor DC fan motor malfunction | L3 | | blink 21 times | 1 |
| Outlet tube sensor malfunction | b7 | | blink 22 times | |
| Door malfunction | FC | | | |
| Compressor overload sensor malfunction | FE | | | |
| Defrosting | H1 | | | blink 1 time |
| Static clearing dust protection | H2 | | | blink 2 times |
| Compressor over load protection | H3 | | | blink 3 times |
| System abnormal protection | H4 | | | blink 4 times |
| PM protection | H5 | | | blink 5 times |
| PEC protection | HC | | | blink 6 times |
| Compressor loss step protection | 47 | | | blink 7 times |
| Heating anti-high temperature drop frequency | НО | | | blink 10 times |
| Startun failure | LC . | | | blink 11 times |
| Compressor protection against loss of phase | 112 | | | blink 12 times |
| Compressor phase current detection circuit malfunction | 111 | | | blink 13 times |
| Compressor demagnetization protection | UE C | | | blink 14 times |
| opding EEPROMmalfunction | EE | | | blink 15 times |
| Communication failure between main board and driver board | P6 | | | blink 16 times |
| Capacitor charge malfunction | PU | | | blink 17 times |
| Departor charge manufaction | 07 | | | blink 19 times |
| PM sensor circuit manunction | P7 | | | blink 16 times |
| | F8 | | | blink 19 unles |
| N voltage drop protection | 03 | | | blink 20 times |
| Low PN voltage protection | PL D | | | blink 21 times |
| Surrent detect circuit manunction or Current sensor manunction | PC | | | |
| ************************************** | | | | |
| Compressor loss of phase protection | LE | | | |
| Compressor loss of phase protection Compressor losked rotary protection Description Descri | E11 | 1 | | |
| Compressor loss of phase protection Compressor locked rotary protection PM over temperature limit / drop frequency | EU | | | |
| Compressor loss of phase protection Compressor locked rotary protection PM over temperature limit / drop frequency way valve reversal abnormal | EU U7 | | | |
| Compressor loss of phase protection Compressor losked totany protection PM over temperature limit / drop frequency I-way valve reversal abnormal Disconnection of the exhaust temperature sensor | EU U7 U8 | | | |
| Compressor loss of phase protection Compressor loss of rohan protection PM over temperature limit / drop frequency -way valve reversal abnormal Sicconnection of the exhaust temperature sensor SC power zero voltage detect error | EU U7 U8 U9 | | | |
| Compressor loss of phase protection Compressor loss drotapy protection PM over temperature limit / drop frequency -way valve reversal abnormal Disconnection of the exhaust temperature sensor & C power zero voltage detect error Deer tube temperature drop frequency | EU U7 U8 U9 FA | | | |

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